#### NORTH YORKSHIRE COUNTY COUNCIL

## **AUDIT COMMITTEE**

#### **4 DECEMBER 2014**

# INTERNAL CONTROL MATTERS FOR THE BUSINESS AND ENVIRONMENTAL SERVICES DIRECTORATE

## Report of the Corporate Director – Business & Environmental Services

## 1.0 PURPOSE OF THE REPORT

- 1.1 To provide an update to members of progress against the areas for improvement identified in the Business & Environmental Services (BES) Directorate's Statement of Assurance.
- 1.2 To provide details of the latest Risk Register for the BES Directorate.

## 2.0 BACKGROUND

- 2.1 The Audit Committee is required to assess the quality and effectiveness of the corporate governance arrangements operating within the County Council. In relation to the BES Directorate, the Committee receives assurance through the work of internal audit (detailed in a separate report to the Committee), details of the Statement of Assurance provided by the Corporate Director, together with the Directorate Risk Register.
- 2.2 To ensure governance and internal control matters are actively monitored, the BES Management Team considers performance, finance, Statement of Assurance, Risk Register and internal audit reports on a regular basis.

## 3.0 STATEMENT OF ASSURANCE

- 3.1 Management Board, the Chief Executive and each Corporate Director produce a Statement of Assurance (SoA) at the end of each financial year. In this statement the Corporate Director identifies those items that may give rise to internal control or performance risk issues for the Directorate in the coming financial year. These issues feed into the process to produce the Annual Governance Statement prepared for the County Council.
- 3.2 The SoA for the BES Directorate identified a number of areas for improvement for 2014/15 together with proposed actions. The relevant part of the SoA is attached as **Appendix A** together with comments and updates on progress since that meeting.

## 4.0 DIRECTORATE RISK REGISTER

- 4.1 The Directorate Risk Register (DRR) is produced initially from a review of risks at Service Unit level, which are then aggregated via a sieving process to Directorate level. This end product similarly aggregates these Directorate level risks into the Corporate Risk Register.
- 4.2 The Risk Prioritisation System adopted to derive risk registers categorises risks as follows:

Category 1 and 2 are high risk (RED)

Category 3 and 4 are medium risk (AMBER)

Category 5 is low risk (GREEN)

These categories are relative and not absolute assessments. The DRR represents the principal risks being managed in BES that may materially impact on the performance and financial outcomes of the Directorate.

- 4.3 The latest summary DRR is shown at **Appendix B.** This shows a range of key risks and the risk reduction actions designed to minimise them together with a ranking of the risks both at the present time and after mitigating action.
- 4.4 The detailed DRR is attached at **Appendix C**. As well as providing a quick overview of the risks and their ranking, it also provides details of the change or movement in the ranking of the risk since the last review in the left hand column.
- 4.5 A review of the BES DRR took place at the end of September and signed off by the Directorate Management Team. A further formal update review of the register will take place in February / March 2015.
- 4.6 Since the last report to the Audit Committee significant achievements in relation to items on the DRR include:

## Long Term Waste Strategy

Financial Close has been achieved on the Waste PPP at the end of October 2014. The deal secured was £8m better than that reported to the special County Council meeting in terms of the value for money assessment.

## Local Enterprise Partnership

£110m of Growth Deal funding was secured through the LEP Strategic Economic Plan (SEP). Underpinning the SEP are three plans focussed on business growth, skills and infrastructure. With ambitions to create 20,000 jobs, £3bn growth, double house building rates, connect every student to business and connect the East and West of our region, the challenges are enormous. Efforts are focussed on delivering this plan whilst ensuring that the governance of the programme is sound and robust. The latter is critical to protect the position of the County Council as Accountable Body to the LEP.

## MTFS Savings Programme

The previous MTFS savings target to the end of 2014/15 has been fully achieved. Focus is now firmly on achieving the current savings targets as set out in the 2020 North Yorkshire Programme.

# Tour de France

The Tour de France event was delivered and was a success. A report, on the economic impact of the event is expected in December 2014. Additional risks were taken on when the County Council becoming the Event Organiser. These risks were managed effectively.

4.7 As noted above, significant progress has been achieved against a number of significant risks faced by the Directorate. However, a number of risks remain and below are the areas for particular focus:

## **Long Term Waste Strategy**

With financial close achieved, focus now switches to the delivery of the long term Waste Service Strategy. This includes implementing revised arrangements with Yorwaste becoming 'Teckal' compliant from 1 April 2015.

## 2020 North Yorkshire

The Directorate is focussed on achieving its programme of service delivery, cultural change and savings targets. Management and monitoring arrangements are in operation and this includes playing a key role in the cross-cutting themes of the programme, working with other directorates and ensuring a customer focus is maintained.

## Local Enterprise Partnership

It is important that the County Council engages effectively with the LEP to ensure that its work supports the economic development aims of the County Council. Discussion with other directorates regarding the Strategic Economic Plan aimed at identifying areas/activities with common objectives to maximise opportunities for the County Council. These are primarily focussed on economic growth, health and wellbeing and sustainable communities.

## Capital Programme

The Directorate delivers a substantial capital programme each year on an asset valued at over £9bn. The highest risk at the moment is the delivery of the Bedale-Aiskew-Leeming Bar Bypass scheme. With an estimated total cost of £35m this represents significant financial risk. Within this the key specific risk is that any slippage on grant funding from the Department for Transport in 2014/15 cannot be recovered in future years. The immediate priority has therefore been to mobilise the contractor on-site to minimise this risk. Current projections indicate no additional net cost for the County Council. However, the nature of this type of scheme requires constant active management to ensure that the risk continues to be minimised or avoided completely. Project management arrangements are in place including a Project Board chaired by the Corporate Director, BES with support from Finance and our design consultant; the contractor also sits on this Board.

# 5.0 **RECOMMENDATIONS**

## 5.1 That the Committee:

- i) Note the position on the Business & Environmental Services Directorate Statement of Assurance;
- ii) Note the Directorate Risk Register for the Business & Environmental Services Directorate; and
- iii) Provide feedback and comments on the Statement of Assurance and Directorate Risk Register and any other related internal control issues.

DAVID BOWE Corporate Director – Business & Environmental Services 21 November 2014

Report prepared by Trevor Clilverd, Assistant Director Strategic Resources

# STATEMENT OF ASSURANCE

	REAS FOR IMPROVEMENT IDENTIFIED USINESS & ENVIRONMENTAL SERVICE	S DIRECTORATE	
Ar	eas for improvement in 2013/14	Action proposed	Progress To November 2014
A	2020 North Yorkshire The County Council is embarking on a major programme of work as we look ahead to 2020 and how we adapt to our operating environment.	(a) Deliver savings target of £12.2m over the four year period from 2015/16 to 2018/19.	There is currently a predicted shortfall of £560k against the original savings programme. However, potential alternative actions/savings being considered and put forward for decision.
	Key areas of focus for the BES directorate include:  Achieve savings target of £12.2m, whilst mitigating the service impact of these reductions through effective collaboration with colleagues in the County Council, partners and our communities.  Deliver the BES programme of work as set out in the 2020 North Yorkshire approved programme.	(b) Monthly monitoring of project and programme progress, risk and success, including savings targets, by the BES Transformation Team, made up of lead project managers from respective Service Units. Monitoring is against specified benefits and is coordinated by the Programme Manager who reports directly to the Corporate Director – BES, as well as providing reports to the BES Management Team.	Robust monitoring of progress has been in operation from the start of the financial year, led by the Programme Manager. Reports are regularly taken to the BES Management Team for discussion and agreement on the position and any necessary actions.
		(c) Continue to contribute to the 2020 North Yorkshire Programme in terms of the cross-cutting themes and general work for the Programme for the benefit of the whole organisation. Critically, this includes ensuring that	Active participation in the management of the 2020 North Yorkshire Programme continues, including cross-cutting themes and cross-directorate impacts and dependencies. This has included close working with HAS in relation to Public Health objectives and how BES can support their delivery.

	EAS FOR IMPROVEMENT IDENTIFIED ISINESS & ENVIRONMENTAL SERVICES	S DIRECTORATE	
Arc	eas for improvement in 2013/14	Action proposed	Progress To November 2014
		dependencies and impacts of and on BES projects on the wider organisation programme are identified and managed appropriately in conjunction with other directorate colleagues.	
В	Capacity and Resilience Further reductions in funding / resources on top of significant reductions made over the last MTFS period require sound management to ensure that the Directorate retains capacity to deliver approved service levels and statutory duties.  Develop resource planning to establish relationship of staffing levels to future service output.	(a) Review staff capacity against service delivery requirements and incorporate into future savings plans and resource plan.	Services are developing priority matrices, where relevant for various services to deliver savings whilst helping to ensure that key priorities and statutory duties will be met. Opportunities are being sought to attract additional funding to support existing services and help to retain as much resilience in the overall service as possible. This includes funding from the Local Enterprise Partnership to support mutual economic objectives and other external grants/income.
С	Information Governance In 2013 four BES occupied office locations were subject to an internal information security compliance check. Of the four locations checked two of these were found to have "moderate	(a) Teams will carry out 'self-audits' on a minimum quarterly basis.	Self-audits are co-ordinated and undertaken by services directly to ensure full ownership of this process. Reviews of the results will be co-ordinated during the final quarter.

# STATEMENT OF ASSURANCE

AREAS FOR IMPROVEMENT IDENTIFIED BUSINESS & ENVIRONMENTAL SERVICES	S DIRECTORATE	
Areas for improvement in 2013/14	Action proposed	Progress To November 2014
assurance" and two locations were found to have "limited assurance."  The directorate immediately responded to these findings through reinforcing the	(b) Continue to remove any constraints to effective information management both in physical and digital environments.	Steps were taken to ensure the security of information and assets containing it (e.g. laptops) through putting in place lockable storage, including key safes. Actions are ongoing should any further requirements be identified.
importance of information security, investment in physical security controls and management action at an individual level for serious issues identified.	(c) Continue to raise awareness through mandatory training and developments emanating from the Corporate Information Governance Group framework.	Current mandatory training ensures that the right people are given the correct level of information governance training. As part of ensuring this continues, the future training programme is to be based on posts and their requirements rather than on individuals.
The area of focus for BES will be the continuous improvement of information management through raising awareness, installing appropriate measures and monitoring the effectiveness of those controls.	(d) Continue to identify and maintain a register of key information assets for BES detailing security levels and appropriate controls.	The register is continues to be maintained. It has become large, with some 1,300 assets recorded – this is in the process of being consolidated to make it more fit for purpose and in line with recommendations from Internal Audit.

	EAS FOR IMPROVEMENT IDENTIFIED ISINESS & ENVIRONMENTAL SERVICES	S DIRECTORATE	
Are	eas for improvement in 2013/14	Action proposed	Progress To November 2014
D	Waste Management Strategy Deliver the Waste Strategy including:  Progress the Allerton Waste Recovery Park (AWRP) project to a conclusion.	(a) Identify procurement options and potential timeline for alternatives to landfill.	Financial Close was achieved on 30 October 2014 following approval to proceed from County Council on 24 September. Financial Close was delivered within the approved value for money envelope, with the final contract price approximately £8million (NPV)
	Continue to contribute to the YNY Waste Partnership in helping to deliver an updated strategy for minimisation, reuse, recycling and disposal.	(b) Continue to work with Yorwaste and other contractors to develop and deliver a strategy for effective management of waste disposal across North Yorkshire including procurement of interim waste management services effective from 1 April 2015.	Interim waste management services are in procurement and on target to be implemented from 1 April 2015.
		(c) Develop and implement revised working arrangements with Yorwaste and prepare for the company becoming 'Teckal' compliant from 1 April 2015.	Work is progressing with Yorwaste (including the development of an alternative value for money framework) to enable provision of services by Yorwaste from April 2015 through the 'Teckal' exemption from competitive procurement.

	REAS FOR IMPROVEMENT IDENTIFIED JSINESS & ENVIRONMENTAL SERVICES	S DIRECTORATE	
Ar	eas for improvement in 2013/14	Action proposed	Progress To November 2014
E	Performance and Contract Management One of the cross cutting themes of 2020 North Yorkshire is Organisational Development. This includes key elements of performance management of staff. To maximize future performance with reducing resources, the BES directorate must play a full role in this work and implement improvements across the directorate.  The HMC 2012 contract will be in its third year in 2014/15. National experience shows that it is common for there to be problems associated with the transition from one large term maintenance contract to another and it is accepted that there have been difficulties. The latest audit carried out in the final quarter of 2013/14 provided a 'moderate' assurance rating and recognises that although significant progress has been made, further improvement actions are necessary.	<ul> <li>(a) Work directly with the lead officer for Organisational Development to ensure that BES issues are incorporated into the work and outcomes are fully implemented.</li> <li>(b) Ensure that good progress is made against the actions contained in the highways North Yorkshire (hNY) improvement action plan to achieve improved value for money. The action plan contains improvements such as the on-going delivery of a programme of training and development to improve and embed understanding of the contract and the development of better performance information to improve performance management of the services provided through the contract.</li> </ul>	BES representation exists on all Organisational Development work. It has also twice been the subject of discussion at BES senior manager workshops as part of ensuring BES are active in this critical aspect of the 2020 North Yorkshire Programme.  There has been some good progress against the hNY Improvement Action Plan (hNY IAP). Examples are noted below.  The hNY Improvement Action Plan (IAP) and hNY Risk Register are both reviewed/updated on a quarterly basis at a Strategic Management Group, chaired by the Assistant Director of Highways.  Monthly joint improvement meetings under the banner of 'Project SMARTER' continue to be held to manage the various people, process and system issues. A Decision and Action Log is routinely revisited to track progress by action owners against deadlines.  An ICT Development Plan has been agreed

AREAS FOR IMPROVEMENT IDENTIFIED BUSINESS & ENVIRONMENTAL SERVICE	S DIRECTORATE						
Areas for improvement in 2013/14	Action proposed	Progress To November 2014					
-		with Ringway's ICT Director and is also maintained as part of Project SMARTER. This typically includes the testing and 'Go Live' of system upgrades/improvements. System interfacing is also considered as part of the wider 2020 Finance and ORACLE upgrades, together with the development of a Highway Management Information System (HMIS) strategy.					
		As part of the 2020 North Yorkshire project, a 'LEAN' Review of the Basic Maintenance function was jointly undertaken in November 2014 to look at how works ordering, coordination, delivery and payment can be made more efficient.					
		During 2014, many process maps have been jointly developed, agreed and uploaded to various systems for all hNY Partners to use. This includes the mapping of a scheme, covering a 3 year timeline, from inception, to decommissioning and the various control processes in between. Work is on-going to prioritise the more 'operational' process maps.					
		One of the 5 Themes of the hNY IAP covers training and the delivery of a SMG agreed					

	REAS FOR IMPROVEMENT IDENTIFIED USINESS & ENVIRONMENTAL SERVICES	S DIRECTORATE	
	eas for improvement in 2013/14	Action proposed	Progress To November 2014
			'Training Matrix'. Examples of training given include the NEC3 Form of Contract, hNY Workshop in September 2014 and 'HMC 2012 Contract Fundamentals' training in October/November 2014 – predominantly covering Payment, Valuation and Scheme Sign Off.
			Ringway's Operations Hub now produces a weekly Area Performance Matrix highlighting performance for each one including works orders placed and completed This continues to be developed but is starting to inform weekly meetings in terms of trends and useful management information.
			The validation of Contract Performance Indicators (CPIs) is now an on-going task, rather than being left until the month or so prior to the annual Evaluation Panel (held in May).
F	Major Projects The Yorkshire elements of the Tour de France Grand Depart took place on 5 and 6 July 2014. The County Council, along with all other participating local authorities, was an 'Event Organiser'.	(a) Manage the new risks associated with becoming the event organiser of the Tour de France.	The event was successfully delivered with no major incidents. There have been a very small number of minor claims which are being dealt with by the Insurance Team. Any claims not relating to the County Council's responsibilities

# STATEMENT OF ASSURANCE

AREAS FOR IMPROVEMENT IDENTIFIED BUSINESS & ENVIRONMENTAL SERVICES	S DIRECTORATE	
Areas for improvement in 2013/14	Action proposed	Progress To November 2014
That brought with it additional responsibilities, specifically in relation to developing a robust event management plan, managing crowd safety and responsibility for volunteers. To mitigate associated risks, the County Council procured the support of a specialist event management company.  Full approval was sought from the Department for Transport for the Bedale Aiskew Leeming Bar Bypass (BALB). It was awarded and robust contract management arrangements are required to ensure delivery of the project on time and to budget, and in such a way that minimises financial and reputation risks to the County Council.	<ul> <li>(b) A one off event insurance policy was put in place to cover the County Council and district councils against additional liabilities.</li> <li>(c) Set up and operate sound contract management arrangements for the BALB project incorporating design, construction and financial aspects of the project.</li> </ul>	are being firmly rejected. A report on the economic impact of the event is due in December 2014.  Arrangements are in place and being further developed with the contractor for BALB. The immediate priority has been to mobilise the contractor on site to ensure that the maximum level of grant from the Department of Transport is utilised. This reflects the main risk item on the scheme, which is that any unspent grant in 2014/15 cannot be claimed in a future year by the County Council. All efforts will continue to ensure this risk is avoided or minimised.

Risk Register: Month 0 (Sept 2014) – summary Report Date: 27th October 2014 (cpc)

		Identity	Pe	erson	rson Classification								Fallb	ack Plan						
			Diek	Risk Risk wner Manager		Pre						RR	Post							Action
Change	Risk Title	Risk Description				Obj	Fin	Serv	Rep	Cat	RRs	Next Action	Prob	Obj	Fin	Serv	Rep	Cat	FBPlan	Manager
<b>4</b>	7/18 - Long Term Waste Service Strategy	Failure to deliver the long term waste service strategy	CD BES	CD BES	М	L	Н	٦	Н	2	15	31/10/2014	L	L	н	L	Н	3	Y	CD BES
<b>4</b>	7/24 - Capital Programme	Ineffective management of capital programme including BALB, LEP, LTP, LSTF, RFA, LTB, Waste Management and projects resulting in significant overspend/underspend, weak use of resources, loss of reputation and performance.	CD BES	AD SR & Perf	М	М	н	М	М	2	9	28/02/2015	L	м	н	М	М	3	Y	CD BES
- new -		Failure to deliver the programme of transport schemes within the LEP's Strategic Economic Plan results in reputational damage to the County Council and impacts upon the potential to secure funding for transport schemes in future rounds of the Local Growth Fund. There is a direct role for H&T to deliver the schemes promoted by the County Council, but also a supporting role to assist third party scheme promoters specifically the district councils.	CD BES	BES AD H&T	М	М	н	L	н	2	3	30/11/2014	L	М	н	L	н	3	Υ	CD BES
<b>A</b>	7/7 - Statutory Duties	Failure to carry out statutory duties or meet statutory deadlines (e.g. Health and Safety, safe guarding, information governance, prevention of waste pollution, planning responsibilities, statutory property related issues, driver/vehicle guidance) resulting in Corporate Manslaughter, increased cost/claims, fines/prosecution and criticism.	CD BES	CD BES	м	М	М	М	н	2	5	31/12/2014	L	м	М	М	н	3	Υ	CD BES
<b>4</b>	7/174 - Leeds City Region Area combined authorities and overlapping boundaries	The Leeds City Region Area has a complex mixture of combined authorities with overlapping boundaries relative to economy, planning, transport and infrastructure, which may not have a positive impact or may prejudice outcomes for North Yorkshire residents as a whole, resulting in missed opportunities or funding for North Yorkshire	CD BES	CD BES	М	L	Н	L	L	2	4	31/05/2015	М	L	м	L	L	4	Z	





		Identity	Pe	erson	Classification								Fallbo	ack Plan						
			Risk	Risk			Pro	е				RR	Post							Action
Change	Risk Title	Risk Description		Manager	Prob	Obj	inS	erv	Rep	Cat	RRs	Next Action	Prob	Obj	Fin	Serv	Rep	Cat	FBPlan	Manager
•	7/173 - Minerals and Waste Development Framework	Failure to develop a Minerals and Waste Development Framework by end of October 2015 as the basis for development control decision-making resulting in risk of legal challenge through judicial review, appeals with resulting financial and workload implications, failure to support wider Corporate procurement, adverse implications for the local economy, risk of National Government passing on European fines	CD BES	BES AD TS&P	М	Н	М	М	Н	2	5	31/12/2014	L	М	М	М	М	5	Z	
•	7/30 - Procurement and Contract Management	Failure to implement challenging and effective contract procurement and management leading to internal / external criticism and sub optimal use of resources (e.g. Highways Maintenance, Engineering Services, Waste and IPT contracts)	CD BES	BES MT	L	М	Н	L	М	3	8	31/12/2014	L	М	Н	L	М	3	Y	CD BES
<b>4</b>	7/175 - Cultural Change including 2020 North Yorkshire programme	Failure to effectively deliver the BES 2020 Programme including the required cultural change resulting in adverse impact on service delivery, inability to fully meet current and future financial requirements, internal and external criticism.	CD BES	BES MT	L	Н	М	Н	L	3	7	30/06/2015	L	Н	М	Н	L	3	Υ	CD BES
<b>•</b>	7/23 - Major Incident and Service Continuity	Failure to plan and respond effectively to a major incident without major impact upon routine service performance or longer term impact on service delivery. Such incidents may include animal health disease, flooding and other severe weather, internal infrastructure breakdown resulting in the need to deliver additional service in order to ensure effective enforcement/containment and minimal disruption to the transport network	CD BES	CD BES	L	М	Н	Н	М	3	5	30/06/2015	L	М	Н	Н	М	3	Y	CD BES
- new -	7/201 - Tour de Yorkshire	Failure to effectively deliver the County Council's responsibilities associated with hosting the Tour de Yorkshire in North Yorkshire in 2015 &/or significant adverse publicity around hosting the event resulting in potential reputational, legal and financial impact upon the County Council.	CD BES	BES AD H&T	L	L	М	М	Н	3	6	1/12/2014	L	L	М	М	Н	3	Υ	CD BES
- new -	7/22 - Interaction with the LEP	Failure to fully engage with the LEP to ensure its work supports the economic development aims of the Council.	CD BES	BES AD EPU	L	L	Н	L	М	3	6	30/04/2015	L	L	М	L	М	5	Y	CD BES





Key	
	Risk Ranking has worsened since last review.
	Risk Ranking has improved since last review
<b>4</b>	Risk Ranking is same as last review
- new -	New or significantly altered risk





Phase 1 - Id	entif	ication												
Risk Number	7/18	Risk Title	7/18 - Lo	7/18 - Long Term Waste Service Strategy Risk Owner CD BES						Manager	CD BES			
Description	n Failure to deliver the long term waste service strategy						Risk Group	Performance		Risk Type	W&CS 14/33			
Phase 2 - C	urren	t Assessme	ent											
Current Co	Strategic group; officer group (strat and proc); PPP group; project plan and indicators; adopted waste strategy; adopted local plan (waste); strategy for sites and planning developed; business case approved; approval of Treasury (FBC); contract awarded; waste flow and MTFS position monitored; monitoring of sites and planning strategies; IAA with CYC signed; ongoing close liaison with CYC to agree decision making process; CYC and NYCC Council approvals to award PPP Contract; planning advisor; contractor appointed; planning permission granted subject to Judicial Review; soft market testing of interim solutions carried out; Teckal with Yorwaste agreed; Exec agreed recommendation to council; Plan for procurement of interim arrangements; County Council sign off; Technical review incl. engineering to minimise long term contract costs with Amey Cespa; Project funding and explored all alternatives & options with Amey Cespa; Continual review of waste flow; Section 151 officer sign off;									Effectiveness				
Probability	M	Objectives	L	Financial	Н	Services	L	Reputation	Н	Category	2			
Phase 3 - Ri	sk Re	duction A	ctions											
							Action	Action Manager Action by						
		racts costs, (		l review including engir rate value compared w		o minimise long term native options - with Amey	BES AD W&CS	Sat-31-May-14						
Reduction	7/17 PPP	4 - Continue (ongoing rev	to ensur view)	e sufficiency of budget	provisio	n and strategy for Waste	Waste Strategy Finan	Mon-31-Aug-15						
Reduction	7/42	7 - Progress ; options - wit	oroject fu		a and fu	ully explore all alternative	Waste Strategy Finan	Thu-31-Jul-14	Sat-31-May-14					
Reduction		8 - Continue ming delays			ope op	tions for interim solutions	BES AD W&CS	Mon-31-Aug-15						
Reduction	7/42	9 - Impleme	nt a Teck	al approach to the Wa	ite Servi	ces Procurement 2015	BES AD W&CS							
Reduction	7/43/ the b	0 - Obtain M ousiness case	embers' e	sign off based on detail	ed VFM	assessment and details of	CD BES	Wed-24-Sep-1	4					
Reduction	7/431 - Procurement &/or delivery of agreed front end facilities					acilities	BES AD W&CS							
Reduction	7/432 - Continual review of waste flow to inform future strategy (ongoing)						CD BES	Sun-31-Aug-14						
Reduction	7/43	9 - Continue	with pro	curement of interim arro	angeme	ents (4 years)	BES AD W&CS							
Reduction	7/44	7 - Publish O	JEU notic	e and review any chall	enge		BES AD W&CS	BES AD W&CS Fri-31-Oct-14						
							•		-	•				





Reduction	7/448 - Start a financia	al close 'dry run' process i	ncluding aff	ordability and VFM	BES AD W&CS		Fri-31-Oct-14	
Reduction	7/481 - Work with and	monitor Amey Cespa co	ontract (cons	struction)	BES AD W&CS		Sat-31-Mar-18	
Reduction	7/482 - Ensure effective	e contract managemer	t arrangeme	ents are in place	BES AD W&CS		Tue-31-Mar-15	
Reduction	14/792 - Obtain Sectio	n 151 officer sign off fror	n CYC and N	NYCC	CD BES		Mon-30-Jun-14	Thu-31-Jul-14
Reduction	14/793 - Maintain PPP	project risk register			BES W&CS WSM		Mon-31-Aug-15	
Phase 4 - Pa	ost Risk Reduction As	sessment			•		•	·
Probability	L Objectives L	Financial	Н	Services	L	Reputation	Н	Category 3
Phase 5 - Fa	allback Plan							
								Action Manager
Fallback Plan	7/73 - Rely short term o	on newly procured arran	gements fro	m April 2015, review stro	ıtegy, media manager	ment		CD BES





	_, 00	10ber 2014 (Cpc)									
hase 1 - Id	entifico	tion									
Risk Number	7/24	Risk Title	7/24 - C	Capital Programme			Risk Owner	CD BES		Manager	AD SR Perf
Description		resulting in significant		gramme including BAL d/underspend, weak u		x, LTB, Waste Management and s of reputation and	Risk Group	Financial		Risk Type	SR&P 11/6 H&T 9/195
hase 2 - C	urrent A	ssessment									
Curr	ent Cor	ntrol Measures	project Plan rep scheme basis; ris drive de BES staf	planning; Gateway troports feed into MTFS; Fires; IDSG; appropriate ask assessment for majorelivery of the programn	aining carried out; C nance Officer suppo actions and continger r schemes; additiona me implemented; Sp ; sub group of Capit	ancial & project monitoring and apital Projects Board in operation of to Capital; risk register for majencies dependent on risks establed and effective highways capital edition and ongoing training in firmal Projects Board reviews project;	on; risk assessr or schemes; pished & repo al programme nancial and p	ment carried ou project board f rted to BESMT o e resource / ma project manag	ut in Capital or major on a regular anager to ement for key	Effectivenes	s
Probability	М	Objectives	М	Financia		Services	М	Reputation	М	Category	2
hase 3 - Ri	sk Redu	ction Actions									
							Action	n Manager	Action by	Comple	eted
		Ensure high quality, tim al risk items	ely report	s to Capital Projects Bo	oard and Exec mem	bers covering key service and	AD SR & Pe	rf	Sat-28-Feb- 15		
Reduction		Operate 2 year LTP wo I delivery resources.	rks progra	ımme ensuring realistic	delivery targets and	d alignment of internal and	BES AD H&T	-	Tue-30-Jun- 15		
	capital					e relevant – focus on highways the programme leading to sub-	AD SR & Pe BES AD H&T		Tue-30-Jun-		
	of works		ng key pr	ocesses and actions a		g – this will contribute to delivery rocess map compliance,	AD SR & Pe	rf	Tue-30-Sep-	Mon-30-Jun-1	4
Reduction	7/420 - 0	Continue project mand	agement	and gateway approac	ch towards capital s	schemes.	AD SR & Pe	rf	Sat-28-Feb- 15		
Reduction	7/424 - 3	Sub group of Capital P	rojects Bo	oard to review projects	when appropriate		BES MT		Tue-30-Sep- 14	Tue-30-Sep-14	ļ
Reduction				on financial and partr articular focus on Grow		and to the development and ing and Single Pot.	AD SR & Pe	rf	Sat-28-Feb- 15		
Reduction		Continue to assess cu of capital projects	rrent cap	abilities and put in plac	ce any requirements	s necessary to enable effective	AD SR & Pe	rf	Sat-28-Feb- 15		
Reduction	11/268 -	Provide advice and su	upport foi	management of the E	BALB contract		AD SR & Pe	rf	Sat-28-Feb- 15		





Phase 4 - Po	st Risk Reduction Assessn	nent							
Probability	Objectives	M	Financial	Н	Services	М	Reputation M	Category	3
Phase 5 - Fa	lback Plan								
								Action Mo	nager
Fallback Plan	7/72 - Review of all resource	s and proc	edures; media management; me	ember enç	gagement; intervention by Capit	al Projects B	Board	CD BES	





Phase 1 - Id	entificati	on									
Risk Number	7/189	Risk Title	7/189 - D	elivery of transport schemes within the L	EP's Str	ategic Economic Plan	Risk Owner	CD BES		Manager	BES AD H&T
Description	to the Co Growth Fi	ounty Council and impund. There is a direct r	acts upon ole for H&	port schemes within the LEP's Strategic E the potential to secure funding for tran I to deliver the schemes promoted by the pecifically the district councils.	sport so	chemes in future rounds of the Local	Risk Group	Performance	е	Risk Type	Dir Only
hase 2 - C	urrent Ass	sessment									
Curr	ent Cont	rol Measures		me in place for delivery of County Courrs; risk analysis for each scheme underto			ed to the	third party sc	heme	Effectivenes	s
Probability	М	Objectives	М	Financial	Н	Services	L	Reputation	Н	Category	2
hase 3 - Ri	sk Reduc	tion Actions									
							Action	Manager	Action by	Complet	ed
Reduction	7/318 - Co	ontinue to engage wi	th the LEP	and support them to manage risks assoc	ciated	with specific scheme programmes	CD BES		Tue-30- Jun-15		
Reduction	7/319 - Se	ecure Jacobs resource	e to suppoi	t third party scheme promoters			BES AD H	181	Sun-30- Nov-14		
Reduction	7/436 - Er	nsure sufficient resourc	e in H&T to	o effectively promote County Council sc	hemes		BES AD H	1&T	Tue-30- Jun-15		
Phase 4 - Pa	ost Risk Re	eduction Assessme	nt								
Probability	L	Objectives	М	Financial	Н	Services	L	Reputation	Н	Category	3
Phase 5 - Fo	allback Pl	lan				·					
										Action Mai	nage
Fallback Plan	7/537 - LE	P to consider re-profili	ng Local (	Growth Fund programme						CD BES	





Phase 1 - Id	lentifico	ition									
Risk Number	7/7	Risk Title	7/7 - Stc	tutory Duties			Risk Owner	CD BES		Manager	CD BES
Description	governo	ance, prevention of waste p	ollution, pl	tutory deadlines (e.g. Health and S anning responsibilities, statutory pro rr, increased cost/claims, fines/pros	perty re	lated issues, driver/vehicle	Risk Group	Performance		Risk Type	Dir Only
Phase 2 - Cı	urrent A	ssessment									
C	urrent (	Control Measures	RMWGs Designo group; [ gas per docume	plans; service unit risk registers; alloo croutine inspecs; contractor selection ted Directorate H&S Manager and Directorate H&S working group; risk meter controls; annual review of all ented proc; record of dec. actions; te policies, procedures and champ	on proc support assessm sites (m audit a	NYCC legal and safety advisers; ; regular item on BESMT; SMTs; Pa ent; incident feedback; previous onitoring results); regular monitor nd review of proc/compliance, in	annual co rtnership ar risk assessn ing; use of nspecs, act	ntractor trainir nd contract m nent on most si consultants; aç ions and traini	ng; anagers ites; landfill gency staff; ng;	Effectiveness	5
Probability	М	Objectives	М	Financial	М	Services	М	Reputation	Н	Category	2
Phase 3 - Ris	sk Redu	uction Actions									
							Action	n Manager	Action by	Complete	ed
Reduction	7/458 - 1	Ensure that the current H&S p	rocedure	s are audited to ensure compliance	Э		CD BES		Tue-30- Jun-15		
Reduction	7/459 - 1	Review the H&S arrangemer	ts of Cont	ractors and Partner organisations			BES AD H	<b>Ş</b> Т	Tue-30- Jun-15		
Reduction	7/461 -	To monitor all service plans o	nd risk reg	isters and ensure they are checked	I on a re	gular basis	BES MT		Tue-30- Jun-15		
Reduction	7/462 - 1	Review incidents and develo	p action p	plans			BES MT		Tue-30- Jun-15		
Reduction	14/788 -	Develop incident plan for in	cidents re	lating to former landfill sites; with AI	) for sign	n off	BES W&C	S D&O Tm Ldr	Wed-31- Dec-14		
Phase 4 - Pa	ost Risk	Reduction Assessment									
Probability	L	Objectives	М	Financial	М	Services	М	Reputation	Н	Category	3
Phase 5 - Fa	allback	Plan									
										Action Man	ager
Fallback Plan	7/78 - In	nplement appropriate mand	gement c	and contingency plans; review prior	ities and	I reprioritise service delivery; med	ia manage	ment		CD BES	





Phase 1 - Id	entification	on									
Risk Number	7/174	Risk Title	7/174	- Leeds City Region Area combined	d authorities ar	nd overlapping boundaries	Risk Owner	CD BES		Manager	CD BES
Description	planning,	transport and infras	tructur	•	npact or may p	apping boundaries relative to economy rejudice outcomes for North Yorkshire	Risk Group	Strategic		Risk Type	Dir Only
Phase 2 - Cu	urrent Ass	sessment									
Curre	ent Contro	ol Measures		munication and engagement interr depts	nally within the	County Council and with appropriate o	uthorities;	the YNYER LE	P and	Effectivenes	s
Probability	М	Objectives	L	Financial	Н	Services	L	Reputation	L	Category	2
Phase 3 - Ris	sk Reduc	tion Actions									
							Action	Manager	Action by	Complet	ed
Keauchan	7/92 - Eng and need		ties to	promote opportunities and benefits	for North Yorks	nire, as well as its objectives, interests	BES RUG		Sun-31- May-15		
Reduction	7/94 - Eng	gage with Governme	ent de	partments to influence outcomes			BES RUG		Sun-31- May-15		
				ernative arrangements that could b		<u> </u>	BES RUG		Sun-31- May-15		
				cludes the full range of North Yorksh re and green infrastructure matters.	nire's interests a	nd objectives including in relation to	BES RUG		Sun-31- May-15		
Phase 4 - Pa	st Risk Re	eduction Assessm	ent								
Probability	М	Objectives	L	Financial	M	Services	L	Reputation	L	Category	4
Phase 5 - Fa	ıllback Pl	an									
										Action Man	ager
Fallback Plan											





Phase 1 - Id	entification	1									
Risk Number	7/173	Risk Title	7/173 - N	Minerals and Waste Developme	ent Framework		Risk Owner	CD BES		Manager	BES TS&I
Description	control dec workload in	ision-making resulting in	risk of lega port wider		view, appeals v		Risk Group	Performanc	е	Risk Type	TS&I 13/3
hase 2 - Ci	urrent Asse	ssment									
С	urrent Con	trol Measures	sustainal		dum of unders	ments; resource monitoring; briefin tanding to govern principles of joir October 2015				Effectivenes	s
Probability	М	Objectives	Н	Financial	M	Services	М	Reputation	Н	Category	2
Phase 3 - Ris	sk Reductio	on Actions									
							Action	Manager	Action by	Comple	ted
	7/267 - Worl Developme		Council a	nd the North Yorks Moors Natic	onal Park Autho	ority on joint Minerals and Waste	BES AD T	S&P	Sat-31- Oct-15		
Reduction	13/54 - Con of Duty to C		against LD	F milestones, review and upda	te milestones d	as necessary, in particularly in light	BES AD T	S&P	Sat-31- Oct-15		
Reduction		ntinue to keep budget p					BES AD T		Sat-28- Feb-15		
Reduction	13/523 - Co Duty to Co-	ntinue to monitor new d operate	evelopmer	nts eg fracking, using planning	officers society	and peer groups in particular the	BES AD T	S&P	Sat-28- Feb-15		
Reduction	13/753 - Lau	unch preferred options c	onsultation				BES AD 1	S&P	Wed-31- Dec-14		
Phase 4 - Pa	ost Risk Red	luction Assessment									
Probability	L	Objectives	М	Financial	М	Services	М	Reputation	М	Category	5
Phase 5 - Fa	ıllback Plai	n									
										Action Ma	nage
Fallback Plan											





Report Date.	2/ OCI	3bei 2014 (CpC)											
Phase 1 - Id	lentificat	ion											
Risk Number	7/30	Risk Title	7/30 - Pro	ocurement and Contract Manager	ment		Risk Owner	CD BES		Manager	BES MT		
Description						ement leading to internal / external g Services, Waste and IPT contracts)	Risk Group	Strategic		Risk Type	Dir Only		
Phase 2 - C	urrent As	sessment											
Currer	nt Contro	l Measures	where a eg Capi drive per	ppropriate; regular communicatior tal Projects Board; regular liaison m	n and challe eetings with xisting contro	SU is a member of Corporate Procure nge between internal clients; reportir partnering contractors and consultabls, highlighting and addressing any is	ng and cho nts; CPIs/KF	illenge through Pls developed o	various fora and used to	Effectivenes	is		
Probability	L	Objectives	M	Financial	Н	Services	L	Reputation	М	Category	3		
Phase 3 - Ri	sk Reduc	ction Actions											
							Action	n Manager	Action by	Complet	ed		
Reduction		ontinue to implen		act Health Reporting for all major c	ontracts. CF	Pls and KPIs monitored through	AD SR & Pe		Tue-30-Jun-	Mon-30-Jun-1	4		
Reduction		onitor complianc ler and training.	Tue-30-Jun- 15										
Reduction	via quart	erly Directorate nent updates on	Procureme	d disseminate info/action across BE ent Group mtgs, 6 – weekly Procurer and feedback e mails after every C	ment KIT mtg		BES MT		Tue-30-Jun- 15				
Reduction	redesign monitorir	ation of role. Eml ng of associated	bedding Di performan	per through attainment of CIPS Proc irectorate Procurement Champion ice. Further requirement agreed wition in line with HA comparator and	duties withir th AD (H & T)	n CSU Team Plan and quarterly I to be implemented during Q3	BES H&T Ho	oCS	Wed-31- Dec-14				
Reduction		udit and challen nent Manual and		ses within existing contract manage ed templates.	ement arran	gements. Input to review of CPRs,	BES MT		Tue-30-Jun- 15				
Reduction	resource	s through monito	oring of NYP		P, promoting	g the NYPS resource available. Use of	BES MT		Tue-30-Jun- 15				
Reduction	clients. C	YPS Contract Manager (Fixed Term) to consider HMC 2012, Traffic Signals and IPT contracts  (478 - Challenge contract performance measures and develop more effective performance measures with key ients. CSU to lead review of HMC 2012 CPIs during Sep/Oct 2014  [13]  [14]  [15]  [15]  [15]											
Reduction	Property	Services Post Ap	ril 2016 and	ance arrangements around the Fu d ensure JUK performance until end angements, demobilisation of existi	March 2016	S. NB Project-specific Risk Register,	BES H&T Ho	oCS	Thu-31-Mar- 16				
Phase 4 - Pa	ost Risk R	eduction Asse	ssment										
Probability	L	Objectives	M	Financial	Н	Services	L	Reputation	M	Category	3		





Phase 5 - I	Fallback Plan	
		Action Manager
Fallback	7/81 - Review individual circumstances as they occur, in consultation with others (eg NYPS, Legal, Finance) and develop appropriate solutions	CD BES
Plan	Not review marvadar directristances as mey deed, in edisorialism with others (eg 1711 3, Legal, finance) and develop appropriate solutions	CD DE3





Phase 1 - Id	entifico	ation										
Risk Number	7/175	Risk Title	7/175 -	- Cultural Change including 2020 North	n Yorkshire	programme	Risk Owner	CD BES		Manag	er	BES MT
Description		on service delive		BES 2020 Programme including the recobility to fully meet current and future fir			Risk Group	Change Mgt		Risk Typ	ре	SR&P 11/10
Phase 2 - Cı	urrent A	Assessment										
Current	Contro	ol Measures	messa saving progra devela	I; BES Senior Managers awaydays; CD ges; cascade of 2020NY vision and ap gs target; staff stress survey carried out a mme developed; political agreement opment; BES Transformation Steering Get and 2020NY approach; Transformation	proach; r and actio t and ack roup; Perf	nonitoring of impacts on performanc ns followed up; 2020 North Yorkshire p nowledgement of risks; Performance formance Management Review in BE	e; monitorir olans submi Managem	ng of impacts o tted; Savings ent framework		Effective	ness	
Probability	L	Objectives	Н	Financial	M	Services	Н	Reputation	L	Catego	ory	3
Phase 3 - Ris	sk Red	uction Actions										
							Action	Manager	P	Action by	Co	mpleted
Reduction	7/93 - C	Continue commu	nication	n/engagement arrangements with sta	ff on 2020	North Yorkshire programme	BES MT		Tue	-30-Jun-15		
Reduction	7/260 -	Continue to mor	nitor imp	oacts of BES 2020 Programme including	g regular s	urveys of BES staff	BES MT		Tue	-30-Jun-15		
Reduction				ultural change through key messages, f change projects and impacts of daily			BES MT		Tue	-30-Jun-15		
Reduction				outcomes of BES Senior Managers awar improve empowerment of staff.	yday whe	re actions were noted to improve	BES MT		Tue	-30-Jun-15		
Reduction		Carry out formal	post im	nplementation review of the current an	nd reducti	on actions for 2013/14 and agree	BES MT		Tue	-30-Jun-15		
Reduction	7/450 -	Deliver savings p	lan as c	agreed in MTFS / Budget 2			AD SR & Pe	erf	Tue	-30-Jun-15		
Reduction	7/451 -	Ensure appropri	ıte alloc	cation of resources			AD SR & Pe	erf	Tue	-30-Jun-15		
Phase 4 - Pa	ost Risk	Reduction Ass	essmer	nt								
Probability	L	Objectives	Н	Financial	M	Services	Н	Reputation	L	Catego	ory	3
Phase 5 - Fa	allback	Plan										
										Actio	n Mar	nager
Fallback Plan	7/539 -	Review approac	h to cu	ltural change management						CD BES		





hase 1 - Ic	Jennincat										
Risk Number	7/23	Risk Title	7/23 - Mo	ajor Incident and Service Continuity			Risk Owner	CD BES		Manager	CD E
escription	longer te weather,	rm impact on service de internal infrastructure b	elivery. Such reakdown re	najor incident without major impac incidents may include animal heal esulting in the need to deliver additi uption to the transport network	h diseas	e, flooding and other severe	Risk Group	Performance	Э	Risk Type	SR&F
nase 2 - C	urrent As	sessment									
Cı	urrent Co	ntrol Measures	appropri arranger	nip of BES Management Team and of ate major incident and service plar ments in place; service continuity plate tation; implementation of solutions be	is; inspec ans and	ction monitoring programmes; syste testing are in place; silver commar	ms resilien nd exercise	ce & back up es in Highway		Effectivenes	s
robability	L	Objectives	М	Financial	Н	Services	Н	Reputation	М	Category	3
hase 3 - Ri	isk Reduc	ction Actions									
							Action	Manager	Action by	Comple	ted
Reduction	7/98 - Or	n-going review, standard	lisation and	update of service continuity plans			AD SR &	Perf	Tue-30- Jun-15		
Reduction	7/374 - Er	nsure that resources are	flexible eno	ugh to manage unexpected major	incident	S	BES MT		Tue-30- Jun-15		
Reduction	7/444 - C	continually review proced	dures plans	and training			BES MT		Tue-30- Jun-15		
Reduction	7/445 - Fu	urther re-allocation of re	sources and	request for Corporate support			BES MT		Tue-30- Jun-15		
Reduction	7/446 - A	nnual live or desk top ex	ercises to te	est plans			BES MT		Tue-30- Jun-15		
hase 4 - Po	ost Risk R	eduction Assessment									
robability	L	Objectives	М	Financial	Н	Services	Н	Reputation	М	Category	3
hase 5 - Fo	allback P	lan									
										Action Ma	nage
Fallback Plan	7/75 - Re	view the plans, media m	nanagemen	t, advise Members						CD BES	





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Phase 1 - Id	entification					_					
Risk Number	7/201	Risk Title	7/201	- Tour de Yorkshire			Risk Owner	CD BES		Manager	BES A
•	Yorkshire in 2015	vely deliver the County Council &/or significant adverse publiciupon the County Council.					Risk Group	Performanc	е	Risk Type	H&T 9/196
hase 2 - Cu	urrent Assessme	ent									
	Current Co	ontrol Measures		orities and NY Police; requ		; working alongside project r ny works have been identified				Effectiveness	\$
Probability	L	Objectives	L	Financial	M	Services	М	Reputation	Н	Category	3
Phase 3 - Ris	sk Reduction A	ctions									
							Action	Manager	Action by	Comple	ted
Reduction	7/177 - Continue	to work & engage with all key p	oartners a	cross the race route (inc I	North York N	Moors National Park, Forestry	CD BES		Mon-27- Apr-15		
Reduction	9/192 - Develop	an appropriate event plan					BES AD H	&T	Mon-30- Mar-15		
		eparation including implementir apparatus is not causing any ris			rking with st	atutory undertakers to	BES AD H	&T	Mon-27- Apr-15		
Reduction	accordance wit	a project plan for task to be co h the project plan involving NYC	C Directo	orates as appropriate.		<u> </u>	BES AD H	&T	Mon-1- Dec-14		
Reduction		ne traffic management plan in N urtners including but not limited t			closure prog	gramme and liaise closely	BES AD H	&T	Mon-27- Apr-15		
Reduction	9/553 - Put in plc	ice appropriate staffing arrange	ments to	fulfil the necessary roles o	ver the race	e weekend	BES AD H	&T	Mon-27- Apr-15		
Phase 4 - Po	st Risk Reduction	on Assessment									
Probability	L	Objectives	L	Financial	M	Services	М	Reputation	Н	Category	3
Phase 5 - Fa	ıllback Plan										
										Action Ma	nager
		media issues however the curre nsibilities in relation to the Tour d			ion actions	are considered adequate to	o ensure th	ne County C	ouncil	CD BES	





Phase 1 - Id	entific	ation									
Risk Number	7/22	Risk Title	7/22 - In	7/22 - Interaction with the LEP Risk Owner CD BES						Manager	BES AD EPU
Pescription Failure to fully engage with the LEP to ensure its work supports the economic development aims of the Council.							Risk Group	Partnerships		Risk Type	EPU 176/18
Phase 2 - Cu	urrent /	Assessment									
Current Control Measures  LEP Board; agreed draft priority themes; development of EPU; high profile and influential private sea governance arrangements in place; comprehensive business plan in place and being implemented funding opportunities in place; £8.6M Growing Places Fund attracted and allocated; £110M secures								nented; considerat	tion and pursuit of	Effectiveness	,
Probability	L	Objectives	L	Financial	Н	Services	L	Reputation	M	Category	3
Phase 3 - Ris	sk Red	uction Action	S								
	ASS O RISK REGISTIONS							Action Manager		Completed	
Reduction	176/291 - Deliver the economic plan						BES AD EPU		Tue-31-Mar-20		
Reduction	176/292 - Continue to develop working relationships with Public Sector partners						BES AD EPU		Thu-30-Apr-15		
Reduction	176/293 - Continue to develop working relationships with key private sector businesses						BES AD EPU		Thu-30-Apr-15		
Reduction	ion 176/298 - Continue to monitor National and European funding opportunities							BES AD EPU			
Reduction	176/299 - Continue to monitor governance arrangements							CD BES			
Reduction	176/305 - Maintain strong working relations with City of York Council						BES AD EPU		Thu-30-Apr-15		
Phase 4 - Po	st Risk	Reduction A	ssessmer	nt							
Probability	L	Objectives	L	Financial	M	Services	L	Reputation	M	Category	5
Phase 5 - Fa	llback	Plan									
										Action Ma	nager
Fallback Plan 7/74 - Press engagement to mitigate our involvement and continue to work in partnership with all sectors										CD BES	



